
Appeal Procedure

- Upon release of results, students who are dissatisfied with the feedback and outcome of an assessment are able to appeal the results using the academic appeals process as outlined by the University Partner. This is to be done within 10 working days of the release of assessment results and the results of the appeals are to be made known to the students within 4 weeks.
- All decisions made by the External Partner are subject to their appeal processes, and approved decisions are final.
- Should there be changes required, the Partner will make the necessary amendments to the results slip and release to students according to their procedures.